EMPLOYEE SERVICE EFFICIENCY

The Employee Service Efficiency Report displays the average time taken for each employee to perform each service over the selected date range. The information is displayed in a crosstab which shows employees across the top and services down the side. This layout makes it easy to see the average time taken to perform a particular service, and the average service time for a particular employee. This report will assist with comparing employee efficiency, or can be used to determine more accurate service times.

Tools > Reports > Walk-in Manager >
Employee Service Efficiency

SERVICE AVERAGE
This column shows the average duration for each service. The average is calculated by adding all the durations for that particular service, then dividing by the number of services.

SERVICE CATEGORIES
The services are grouped by service category.

SERVICE TIME
The average time taken to complete the service block (in minutes).

EMPLOYEE AVERAGE
This section shows the average service duration for each employee. This is calculated by adding all the employee's service durations, then dividing by the number of services they completed.

Employee Service Efficiency

From	Thursday, 11 August, 2016
To	Thursday, 11 August, 2016
Time Period	1 Day

Peppermint Park

Average service block time comparisons (in minutes) for employees

		Anna	Chris	James	Katie	Lucy	Average
Ladies Cuts	Ladies Fringe Trim - Ladies Fringe Trim	14	22	25			**20**
	Ladies Style Cut - Ladies Style Cut	107					**107**
	Ladies Trim - Ladies Trim		34		32		**33**
Mens Cuts	Beard Trim - Beard Trim	22	12	40		11	**24**
	Mens Style Cut - Mens Style Cut		108				**108**
Tanning	Legs Only Tan - Legs Only Tan				12	16	**14**
Waxing	Eyebrow Wax - Eyebrow Wax		16	8	24	79	**32**
Average		**37**	**38**	**30**	**23**	**29**	**33**